



Law Enforcement Health Benefits

2233 Spring Garden Street – Philadelphia PA 19130 – (215)763-8290

New Prescription Benefit Manager

Medco

Effective April 1, 2012

LEHB's current Prescription Benefit Manager, Express Scripts, recently closed their unionized mail order house in Bensalem. Then, shortly after, they closed their Bensalem call center and relocated it to a foreign country. This greatly concerned the LEHB Directors and Tom Lamb, LEHB Administrator.

As a result, LEHB asked for bids from six other Prescription Benefit Managers, with the first priority being given to customer service, then cost. After an extensive six month "request for proposal process" where six different Prescription Benefit Managers were evaluated, we selected Medco Health Solutions, located in Franklin Lakes, New Jersey. They also have a state of the art mail order facility in Willingboro, New Jersey.

We feel selecting Medco improves customer service, addresses the mail-order problems we experienced with the previous vendor and saves LEHB money. Medco's Disease Specific Clinical Programs will enhance the current LEHB Disease Management Programs, providing our members with additional assistance in dealing with their medical concerns.

Medco has over 25 years of pharmacy benefit manager experience. Medco has a solid foundation of success with retail, mail and specialty pharmacy services. They also developed an advanced pharmacy model that engages physicians, empowers patients and drives value for the members. In addition, Medco employs 1400 people in Pennsylvania and provides prescription coverage for over 4 1/2 million Pennsylvanians – over 35% of our state's population.

Similar to Express Scripts, 53,000 nationwide pharmacies will be available to members. Only Walgreens will be excluded.

The LEHB prescription team and the Medco transitional team are committed to assisting you in the event any problems arise during the transition period, ensuring you and your family receive your prescriptions with minimal disruption.

LEHB remains committed to securing the highest quality levels of medical and prescription coverage for our members and their families