



CITY OF PHILADELPHIA

OFFICE OF HUMAN RESOURCES HEALTH AND WELFARE BENEFITS

2 Penn Center Plaza, 1500 JFK Blvd, 16th Floor,
Philadelphia, PA 19102

Pedro Rodriguez
Director

Marsha Greene-Jones
Deputy Director

Effective January 1, 2017

The Department of Health and Human Services has released the following regulations which prohibit discrimination in health programs and activities on the basis of race, color, national origin, sex, age or disability.

Discrimination is Against the Law

The City of Philadelphia complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The City of Philadelphia does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The City of Philadelphia:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact William Twardzik

If you believe that the City of Philadelphia has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: William A. Twardzik, Esq. EEO Officer, City of Philadelphia, 1401 JFK Blvd, Suite 1500 Philadelphia, PA 19102, Telephone [215-686-2353], Fax [215-686-0806], Email [William.Twardzik@phila.gov]. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, William A. Twardzik, EEO Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Sincerely,

Marsha Greene-Jones

Marsha Greene-Jones
Deputy Human Resources Director